

New Mail Solution for Small Business

Quicksilver are continuing to innovate with new small business internet products, aimed at bringing simple, affordable solutions to our small business customers.

This month sees the launch of **Q-biz Virtual Mail Server Lite**.

Q-biz Virtual Mail Server Lite is a complete small business email solution, for a very affordable monthly fee.

Add Q-biz Mail Server to your existing domain name hosting with Quicksilver, or register a new domain name.

Turn over and see our Business Watch feature for more information.

Virus Update

We have made recent changes to our network to counteract increased activity from the Nachi/Welchia worm.

This will affect the Windows Tracert command, which some people use for diagnosing connection problems. If you need to use tracert, we suggest using WindowsMTR temporarily, available for download from <http://www.icnet.ro/~stanimir/winmtr>

Vote for your Favourite ISP...

In the Netguide Awards 2003
www.netguide.co.nz/awards/2003

Xmas Gift Vouchers

Yes it really is almost that time again. Xmas shopping is approaching fast, and for those of you who prefer a stress free season, we're offering the perfect Xmas gift for your friends and family.

Quicksilver's Xmas Gift vouchers are available in \$25 or \$50 amounts, and can be redeemed against any of our products or services, from internet connections to tolls.

We'll even deliver the voucher in a special Xmas card, with your personal message, which means one less thing to worry about, and you can bill it to your Quicksilver monthly account.

To order your Xmas gift voucher, send email to sales@quicksilver.co.nz with details of where you'd like the gift delivered and your personal message.

Win a 128MB Pen Drive MP3 Player!

Sign up for Quicksilver's Direct Dial Tolls Service before October 20th, and go into our prize draw to win a 128MB Pen Drive MP3 Player, or one of 2 \$25 Quicksilver Gift Vouchers.

How to sign up:

Simply print the application form below, or give us a call tollfree on 0508 774 583 and we'll send one to you. Post or fax the form back before 20th Oct. and you're in to win.



<http://www.quicksilver.co.nz/tolls.htm>

Quicksilver's Direct Dial Tolls

- No joining fee
- No minimum monthly spend
- Great low rates all day, every day
- Choose 3 Favourite Countries for further discounts
- Call the UK, USA, South Korea, or Australia for only 14c per min.
- South Africa from 35c
- NZ land-to-mob from 42c

(prices shown exc. GST)

www.quicksilver.co.nz/tolls.htm

Last Month's Winners

Winner of Furi Knife & Julie LeClerc Cookbook from www.foodlovers.co.nz/store:

Diana Rowe, Warkworth

Winners of a boxed version of Webcam Watcher, from www.webcamwatcher.com:

*Josephine Bennetto, Maungaturoto
Lee-Meng Jong, Hamilton
CCS Consulting Ltd., Auckland
Heung Shik Chang, Auckland
Shane Dermott, Auckland.*

Faster Dialup Internet!

Quicksilver's Slipstream service speeds up web browsing and email on your Quicksilver dialup connection for only \$10 extra per month.

- easy 5 minute setup
- no expensive equipment needed
- available all over NZ
- one month free trial for Quicksilver dialup customers

www.quicksilver.co.nz/slipstream

Tips to Secure Your Windows PC

All Quicksilver's customers enjoy free antivirus email protection on incoming email. This is just one step towards keeping your PC safe, so below we have some handy hints for protecting Windows PC's.

Install a personal firewall

We recommend Zone Alarm. There is a free version available to download from www.zonelabs.com

Install an antivirus program

Viruses can infect your computer in many ways, not just through email, so we recommend running an antivirus program on your PC for your full protection.

There is a free version of the excellent antivirus program AVG, available from download from www.grisoft.com

Make sure your antivirus is updating and scanning regularly.

Get Critical Updates for Windows

Visit Windows Update at <http://windowsupdate.microsoft.com> to get critical security updates for your computer.

Windows XP users, go to **Control Panel > System > Automatic Updates** to set Windows to notify you when there are new critical updates.

Please note our helpdesk cannot support the programs above. See the program's website for support.

CONTACT DETAILS

Postal: PO Box 99856, Newmarket, Auckland

Office: Level 3, Textile Centre, Kenwyn Street, Parnell, Auckland

Office Hours: 9am to 5pm weekdays

Phone: (09) 916 0300

Fax: (09) 916 0301

Email: sales@quicksilver.co.nz

Corporate Website: www.quicksilver.co.nz

Members' Website: www.quicksilver.net.nz

Webmail page: webmail.quicksilver.net.nz

Helpdesk: (8.30 AM to 10 PM, 7 days, Public Holidays 9 AM to 5 PM):

0508 QSILVER (0508 774583)

Dialup numbers (see www.quicksilver.net.nz/help_connect.html for a full list):

Auckland: 9160210, 9774100

Hamilton: 9575500

Christchurch: 9400100, 9615922

Palmerston North: 9520800

Wellington: 9168000

All other areas: 086745837



Graphic Impact provides high quality graphic design and printing services to businesses in NZ.

Based in Auckland, the company has grown from one Design and Digital Branch with a staff of 3, to 5 retail branches with a staff of 40 full time employees spread over 6 sites.

A growing company soon meant a growing email management problem...

The business owner, Matthew Weber, managed the IT for the company, and now needed a mail server solution which would allow them to manage 50 email accounts for the business easily and quickly, with minimum cost.

Choosing Q-biz Mail Server...

Matthew chose Q-biz Virtual Mail Server

because it could be set up quickly and easily, and as it is web based, did not require any change to their existing network setup. Security risks are removed from Graphic Impact's business, as the mail server is housed within Quicksilver's Network Operations Centre, and all security updates and patches are completed by Quicksilver. Quicksilver handled the required changes to their domain name hosting, and the whole thing was up and running within 48 hours, without any action required from Graphic Impact!

The Impact, on Graphic Impact!

Graphic Impact are now able to add and remove staff email addresses, set up email forwarding and autoreplies on their business email, from any computer with an internet connection. Matthew Weber can now see at a glance what email

addresses are set up, and can manage email for all 6 locations quickly and easily. "Everything runs a lot smoother, and changes to our email now take seconds instead of days," says Matthew.

An easy, fast, affordable email solution
Graphic Impact now save time, hassle and money on worrying about mail server security risks, and the Q-biz system does not cost much more than maintaining a large number of mailboxes with their previous ISP.

Q-biz Virtual Mail Server provided an easy, fast and secure solution to managing email for a growing business.

Graphic Impact:

www.graphicimpact.co.nz

Quicksilver's Q-biz Mail Server:

www.Q-biz.co.nz



Business Watch

Q-biz Mail Server Lite - Small Business Email

This month sees the launch of **Q-biz Virtual Mail Server Lite**.

Q-biz Virtual Mail Server Lite is a complete small business email solution, for up to 10 users, for a very affordable monthly fee.

Add Q-biz Mail Server to your existing domain name hosting with Quicksilver, or register a new domain name for your business.

Q-biz Mail Server Lite allows you to add & remove email address on your domain name, forward email, add an autoresponder, and set up email groups.

Q-biz Mail Server Lite is easy to use, and secure, giving you peace of mind in managing your business. It also has built in virus and spam protection, to make your life easier, so you can manage your business.

It is 'virtual', meaning you can log in to manage your email from any computer with an internet connection, and changes to your email are instant.

Small Business Email Server
from **\$39.95**
per month

Pricing

0-5 users: \$39.95 per month
6-10 users: \$49.95 per month
(setup fee applies)

One month FREE TRIAL for existing domain customers!

If you already host your domain name with Quicksilver, email us to set up your FREE one month trial of Q-biz Mail Server Lite, for up to 10 users.

www.Q-biz.co.nz

sales@quicksilver.co.nz

Surfing with Quicksilver

SPORTS ONLINE

Whilst we do recommend actually getting out of your computer chair once in a while, here's some sports related websites to get your interest going.



Warriors Official Site

www.warriors.co.nz

Official Rugby World Cup Site

http://www.rugby2003.com.au

World famous CricInfo

cricinfo.co.nz

One News/NZoom Sports

http://onesport.nzoom.com

One News/NZoom Rugby World Cup Site

http://oneworldcup.nzoom.com

Live Soccer Scores

www.livescore.com

Soccer News & results

www.soccernet.com

Sports Betting Odds

www.tab.co.nz

Official site of the Australian Rugby League

www.nrl.com.au

Auckland Orienteering Club

http://aukoc.tripod.com

International Sport News

http://www.sporting-life.com

Rugby World Cup at Stuff.co.nz

www.stuff.co.nz/rugby_world_cup.html

Netball NZ

www.netballnz.co.nz

Auckland Tennis

www.aucklandtennis.co.nz

Sports & Recreation NZ

www.sparc.org.nz

Cycling NZ

www.cyclingnz.com

NZ Golf Tour Packages

www.bigboysgolf.co.nz

NZ Fishing Portal

www.fishing.net.nz

Auckland Aikido

www.aikidonz.com

NZ Running Events Calendar

www.coolrunning.co.nz

NZ Hockey Federation Site

www.nzhockey.org.nz

Recreation Wellington

www.feelinggreat.co.nz

NZ Karate

www.karatenz.co.nz

NZ Mountainboarding

www.mountainboard.co.nz

Surf Reports & Webcams

www.surf.co.nz

NZ Bowling

www.bowls.net.nz

Official Football Kingz Site

http://www.footballkingz.co.nz

NZ Rugby

http://www.haka.co.nz

Snow reports & NZ Ski Scene News

www.snow.co.nz

